



# Transport & Warehouse Operations Supervisor apprenticeship.



for a  
better  
tomorrow

This apprenticeship prepares you to lead day-to-day supply chain operations, ensuring compliance and customer satisfaction. You'll specialise in transport or warehouse supervision, working with internal teams, external partners, and regulators to deliver safe, efficient, and professional logistics services.

<b>Level 3</b>	<b>Subject area:</b> Logistics	<b>Duration:</b> 15 months + 3 month assessment period	<b>Delivery mode:</b> Remote & face-to-face observations
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## What knowledge and skills will an apprentice learn?

Apprentices will learn through online workshops and one-to-one sessions with a Get Set UK Learning Development Mentor and specialist trainers, covering:

- Customer service principles and professionalism, reliability, and customer-focused attitude.
- Recruitment processes, staff allocation, and right to work entitlement.
- Efficient operation of transport centres or warehouses by utilising IT systems and promoting productivity.
- Effective communication techniques, daily briefings and debriefings to team members.
- Regulatory requirements demonstrating a commitment to development, proactive planning, and regulatory awareness.
- Internal and external audit procedures related to environmental impact, health, safety, wellbeing, and regulatory compliance.

## What experience will the employer need to provide?

The apprentice will need to have the opportunity to regularly carry out the following tasks:

- Deliver great service to internal and external customers, following contracts and processes.
- Oversee staff performance, recruitment, and right to work checks.
- Keep warehouse or operations running smoothly using IT systems.
- Lead daily team briefings to share updates and guidance.
- Plan training for operatives, ensuring compliance and development.
- Follow audit procedures to meet health, safety, and environmental standards.

## What is involved in the end-point assessment (EPA)?

- Multiple choice test
- Project report accompanied by a presentation and Q&A session
- Interview



## Start your apprenticeship journey today.

Call our dedicated apprenticeship team on **01268 270 648** or email us at [apprenticeships@getsetuk.co.uk](mailto:apprenticeships@getsetuk.co.uk)



## Cost/funding band

Free for learners  
Employers: £5,000 - up to 100% government-funded



## Professional recognition

CILT Transport Manager Certificate of Professional Competence Level 3



## Job roles

- ✓ Depot/Hub Supervisor
- ✓ Warehouse Manager
- ✓ Transport Coordinator
- ✓ Traffic planners
- ✓ Senior Warehouse Operative



## SCAN ME

For more info

