

# Business Admin apprenticeship.



Business administrators support organisations, engage with customers, and develop management skills. This is a diverse role preparing apprentices for administrative and leadership roles in businesses of all sizes.

Level 3

# Subject area:

Business and Digital

#### **Duration:**

Up to 15 months + 3 month assessment period

### **Delivery mode:**

Online in the workplace

# What knowledge and skills will an apprentice learn?

Apprentices will learn through online workshops and one-to-one sessions with a Get Set UK Learning Development Mentor and specialist trainers, covering:

- O Regulations, legislation, and codes of practice that impact their role and the organisation including EDI.
- O The organisations purpose, aims, values and vision for the future.
- O Manage internal and external stakeholders, clients or suppliers and their different relationships within the organisation.
- O The organisations processes, internal policies and key business policies relating to the sector.
- O Managing everyday business principles such as handling finances, change in the workplace and leading projects.
- O Keep up to date with external factors like market trends, policy change regulations, and supply chain challenges and how they impact the business.

#### What experience will the employer need to provide?

The apprentice will need to have the opportunity to regularly carry out the following tasks:

- O Use multiple IT systems relevant to the organisation.
- O Create accurate records and documents.
- O Build and maintain positive relationships within the organisation.
- O Demonstrate good communication skills.
- O Take responsibility for managing priorities and completing tasks.
- O Make effective decisions and deal with challenges.
- O Complete tasks to a high standard.

#### What is involved in the end-point assessment (EPA)?

- O Multiple choice knowledge test
- O Project/presentation followed by Q&A
- O Professional interview



# Start your apprenticeship journey today.

Call our dedicated apprenticeship team on **01268 270 648** or email us at **apprenticeships@getsetuk.co.uk** 



#### **Cost/funding band**

Free for learners Employers: £5,000 - up to 100% government-funded



#### Job roles

- ✓ Administrative Assistant
- ✓ Project Coordinator
- √ Office Manager
- ✓ Receptionist
- ✓ Data Entry Clerk



#### **SCAN ME**

For more info



